



SA PROGRAM RESPONSE TO COVID-19

Zoom Meeting – with Advocates

March 18, 2020

PROGRAM RESPONSES:

What are you currently doing in response to COVID-19?

- adjusted work schedule, only two advocates at one time to cover the phone and shelter
- encouraging residents to stay in as much as possible
- put new victims up in hotel until they can find other alternatives
- phone meetings and email communications only; no in-person meetings
- not accepting donations of goods
- purchased thermometers for residents and checking before anyone comes into shelter
- isolating people in shelter, as best as possible
- taking precautions to make sure they can do their work
- change pantry policy, asking people to call ahead for their order

ideas/resources/follow-up:

- include multilingual resources on COVID-19:
 - RSP: https://switchboardta.org/blog/a-round-up-of-multilingual-resources-on-covid-19/?mc_cid=55a6c15918&mc_eid=84d86c26b2

SANE/ MEDICAL ACCOMPANIMENT:

- haven't gotten any calls recently; unsure about what is happening at hospitals
- doing on-call as normal
- hospital is going to phone advocacy currently
- CAC's still doing business and seen an increase in calls
- under assumption not getting SANE calls currently
- talked with director of emergency services, pre-screening everyone who needs a SANE
- if person is not showing signs or symptoms, they are allowing advocates in
- looking into getting a cell phone for SANE nurse to call an advocate; if they don't want an advocate, they are given a referral form to be followed up with later

ideas/resources/follow-up:

- It is likely that hospitals will be restricting access. Ideas include:
 - put a phone in exam room (from hospital or cell phone)
 - create tiered plan, so you can quickly change response protocols
 - drop off brochures and business cards to be given out to survivors
 - try stay in regular contact with hospital/SANE program
 - encourage hospitals/SANE to support remote access to advocacy
- NCCASA resource:
https://docs.google.com/document/d/1ndCmOvihp5nuYL0ZcPBFz_LhIOgX5ba_kivOAQSB8uI/edit

CRIMINAL JUSTICE ACCOMPANIMENT

- have not heard much has changed; possibly pushing back hearings
- access to jails/prisons will likely be restricted, as well
- reaching out to victim witness coordinators for support

ideas/resources/follow-up:

- be proactive and find out ahead of time what response plans are
- remain in regular contact with CJ staff
- PREA:
 - mail is probably the least confidential communication
 - work with staff to allow calls to hotlines
 - DOC Resource (Jail Administrators for PREA compliance): Kristine Kehoss – Kristine.Kehoss@wisconsin.gov or 608.240.5048

ADVOCACY/SUPPORT GROUPS:

- some advocates are still working in person
- sharing pre-recorded videos on social media, while staff is available via phone or text
- young people are having hard time in their homes
- having virtual meetings for folx, with understanding it is not confidential
- discussion about policy for texting services
- using messenger to arrange a time to chat at the office
- while so many of our services are done in person, there is so much we can do remotely
- calling and texting are good ways to break the isolation and provide confidential services
- be upfront about limits to confidentiality when providing remote services

ideas/resources/follow-up:

- free HIPAA compliant video service: <https://doxy.me/>
 - <https://healthitsecurity.com/news/ocr-lifts-hipaa-penalties-for-telehealth-use-during-covid-19>
- free text service: <https://www.textnow.com/>
- NNEDV tech safety resources: <https://www.techsafety.org/resources-agencyuse>
- NCCASA document: https://docs.google.com/document/d/1ndCmOvihp5nuYL0ZcPBFz_LhIOgX5ba_kivOAQSB8uI/edit

SAAM:

- a lot of events are cancelled
- trying to plan more virtual events
- do things and share on social media
- sharing stories from survivors about what they were wearing and sharing story on social media
- social media campaign focusing on hook-up culture

ideas/resources/follow-up:

- diverse & resilient events: <https://www.facebook.com/dresilient/>
- denim day: <https://www.denimdayinfo.org/>; <http://denimdaymke.org/>
- virtual race: <https://www.active.com/running/articles/what-exactly-is-a-virtual-race>
- what were you wearing: <https://www.wsaw.com/content/news/UWSP-group-puts-together-display-to-disprove-sexual-assault-myth--508624611.html>

WCASA SUPPORT:

- Continue to send information to listservs – particularly web-based learning
- Schedule regular Zoom meetings (more info coming soon)
- Compile resources – videos, books, toolkits – for staff working remotely
- TA and support (staff direct lines & emails):
https://www.wcasa.org/wp-content/uploads/2020/03/Staff-Contact-List_Website.pdf
- WCASA COVID-19 page: <https://www.wcasa.org/resources/covid-19/>

OCVS SUPPORT:

- Regular updates posted on website: <https://www.doj.state.wi.us/ocvs/vawa/ocvs-grant-programs>
- Contact your grant manager with questions
- FAQs coming soon

OTHER SUPPORT:

- **Disaster Distress Helpline:** <https://www.samhsa.gov/find-help/disaster-distress-helpline>
The Disaster Distress Helpline, 1-800-985-5990, is a 24/7, 365-day-a-year, national hotline dedicated to providing immediate crisis counseling for people who are experiencing emotional distress related to any natural or human-caused disaster. This toll-free, multilingual, and confidential crisis support service is available to all residents. Stress, anxiety, and other depression-like symptoms are common reactions after a disaster.
Call **1-800-985-5990** or text **TalkWithUs** to **66746** to connect with a trained crisis counselor.
- **RSP:** COVID19 Emerging Response Resources
<http://www.resourcesharingproject.org/covid19-emerging-response-resources>
- **NNEDV:** Resources on the Response to the Coronavirus (COVID-19)
https://nnedv.org/latest_update/resources-response-coronavirus-covid-19/
- **NSVRC:** Resources for COVID-19 Response
<https://www.nsvrc.org/blogs/resources-for-covid-19-response>
- **Futures Without Violence:** Info on Covid-19 For Survivors, Communities, And DV/SA Programs
<https://www.futureswithoutviolence.org/get-updates-information-covid-19/>