

Tech Resources to Help You Work Remotely

How do we work remotely and still provide survivors the support they need? Here are some programs that will help make things easier as your roles, or the way you provide services, shift. All are free, or free up until a point.

One on One Support

doxy.me – A platform that takes privacy and security very seriously. Doxy.me complies with HIPAA, GDPR, PHIPA/PIPEDA, & HITECH requirements. It is a platform that is free to use program and doesn't require a download.

[Google Voice](https://voice.google.com) - You can use the service to make and receive phone calls, as well as send text messages. You can also use it to forward calls from one number to another.

[TextNow](https://textnow.com) – Allows you to get a phone number to start calling & texting for free over wifi.

For Groups

freeconferencecall.com – This service is easy to use if you need to schedule a conference call, but also offers video conferencing, screen-sharing and it is recordable. Also free!

[Zoom](https://zoom.us) – One of the top video conferencing apps on the market. Accounts are free for up to 100 participants, unlimited 1 on 1 meetings and has a limit of 40 minutes for group meetings.

[Google Hangouts Meet](https://meet.google.com) – This is the business-oriented version of Google Hangouts that integrates with Google Calendar and Gmail. They have expanded to accommodate up to 250 participants, live streaming and recording.

[Microsoft Teams](https://teams.microsoft.com) – If your organization has access to Microsoft 365 account, you likely have this program already. With Teams, you can instant message, video chat, keep project notes and otherwise stay in touch with other staff and those who also have Microsoft 365.

PrePaid Phone Plans

It is best practice to have a separate phone for direct victim services. Here are some affordable options that may also be currently offering deals and/or no contract.

[Ultra Mobile](https://ultramobile.com) (thru T-Mobile) – Talk and text for \$3/month

[Ting Mobile](https://ting.com) – Plans starting at \$12/month. Provides phones or you can bring your own

[Republic Wireless](https://republicwireless.com) – Plans start at \$15/month.

[Mint Mobile](https://mintmobile.com) – Plans start at \$15/month and is based on the customer providing their own phone

Go to [Walmart.com](https://walmart.com) for more prepaid options.



Other Resources to Help You Work Remotely

[Free Internet/Phone Services During the COVID-19 Crisis](#)

[Microsoft Office](#) – if your org uses the non-profit version of Microsoft 365, you can download Office products on up to 5 PCs or Macs, 5 tablets, and 5 smartphones.

[Using Technology to Communicate with Survivors During a Public Health Crisis](#) – An NNEDV resource that outlines considerations when communicating remotely, discusses how technology like video calls or web chats can be useful and provides more useful resources.

For updates and information on COVID-19 and issues related to sexual assault services, reference [WCASA's COVID-19 resource page](#).

WCASA is here to help support you. Feel free to reach out if you have any tech needs during this time and I'd be happy to assist.

Thanks,
Peter

